Mahdian

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linkedin.com/in/mahdian-id



IT professional with core expertise in IT Support and Web Development. Experienced in building and managing local networks using MikroTik, as well as handling device troubleshooting and technical user support. Proficient in PHP (Laravel), JavaScript, Node.js, and SQL, with hands-on experience in Linux environments. Adept at working independently or collaboratively, with a strong focus on efficiency, attention to detail, and performance improvement.

EDUCATION

Universitas Islam Kalimantan Muhammad Arsyad Al Banjari

Banjarbaru, Indonesia

Bachelor of Informatics Engineering

September 2018 - February 2024

GPA: 3.19/4.00 Academic leave for personal reasons and self-development.

Martapura, Indonesia

Computer and Network Engineering

June 2014 - May 2017

Average Score: 82/100

SMKN 1 Martapura

SKILLS

- Technical Skills: PHP (Laravel), JavaScript, Node.js, SQL, HTML/CSS, REST API, Git, Web Scraping, Linux OS, Docker, Apache, MySQL, MikroTik, FTTH.
- Hard Skills: Web Development, IT Support, Network Configuration, System Administration, Data Analysis (R), Project Management.
- Soft Skills: Problem Solving, Team Collaboration, Communication, Adaptability, Planning, Detail-Oriented, Service-Oriented.

PROFESSIONAL EXPERIENCE

PT Plaza Optik Indonesia

Banjarmasin, Indonesia

Sales and Assistant Refractionist Optician

January 2025 – August 2025

- Performed basic eye examinations, assisted in refraction, and measured frames and lenses.
- Handled optical product sales, provided eyewear consultations, and delivered excellent customer service.
- Operated optical instruments (autorefractor, phoropter, lensmeter) and accurately recorded prescriptions.

Ghurfah El-Thibb (Wellness Center)

Banjarbaru, Indonesia

Operational Manager

September 2024 – October 2024

- Planned budgets, service promotions, and both short- and long-term work strategies.
- Supervised staff performance and ensured smooth daily operations.
- Assisted the owner in strategic decision-making and business planning.

PT Telkom Akses

Banjarmasin, Indonesia

PHP Web Developer

February 2020 - July 2024

- Developed PHP (Laravel) applications to support internal business operations.
- Customized system features to meet specific business needs and requirements.
- Delivered efficient and scalable solutions to streamline back-office processes.

Fiber Optic Technician

August 2017 – January 2020

- Installed, repaired, and maintained fiber optic networks.
- Performed troubleshooting and regular inspections to optimize network performance.
- Demonstrated strong understanding of FTTH architecture and topology.

TVS Delta Banjarbaru

Banjarbaru, Indonesia

Salesman *May 2017 – July 2017*

- Provided personalized consultations and sold new motorcycles based on customer needs.
- Consistently met sales targets through persuasive selling and excellent customer service.
- Handled sales administration, followed up with leads, and built long-term customer relationships.

CERTIFICATIONS & COURSES

- Beginner Back-End Development with JavaScript (Dicoding January 2025)
- Data Science (Fresh Graduate Academy) (Digital Talent Scholarship July 2024)
- Basic Artificial Intelligence (Dicoding December 2024)
- DevOps Fundamental (Dicoding June 2024)
- Cloud Practitioner Essentials (AWS) (Dicoding June 2024)
- Google Cloud Fundamentals (Dicoding June 2024)
- Data Analysis with R Programming (Coursera June 2024)
- Sharing Data Through the Art of Visualization (Coursera June 2024)
- Capstone: Completing a Case Study (Coursera June 2024)
- Beginner Front-End Web Development (Dicoding May 2024)
- Web Programming Fundamentals (Dicoding May 2024)
- Foundations: Data, Data Everywhere (Coursera May 2024)
- Ask Questions to Make Data-Driven Decisions (Coursera May 2024)
- Prepare Data for Exploration (Coursera May 2024)
- Process Data from Dirty to Clean (Coursera May 2024)
- Analyze Data to Answer Questions (Coursera May 2024)
- JavaScript Programming Fundamentals (Dicoding March 2024)
- Technical Support Fundamentals (Coursera March 2024)
- The Bits and Bytes of Computer Networking (Coursera March 2024)
- Operating Systems and You: Becoming a Power User (Coursera March 2024)
- System Administration and IT Infrastructure Services (Coursera March 2024)
- IT Security: Defense Against the Digital Dark Arts (Coursera March 2024)
- Google IT Support Certificate (Coursera March 2024)
- Foundations of Cybersecurity (Coursera March 2024)
- Foundations of Project Management (Coursera March 2024)
- Project Initiation: Starting a Successful Project (Coursera March 2024)
- Project Planning: Putting It All Together (Coursera March 2024)
- Project Execution: Running the Project (Coursera March 2024)
- Agile Project Management (Coursera March 2024)
- Google Cloud Fundamentals: Core Infrastructure (Coursera March 2024)

PROJECTS

WhatsApp Web API Gateway (Node.js + Express)

github.com/yan043/whatsapp-api

- Supports multiple WhatsApp sessions within a single dashboard.
- Fast and secure login via QR Code, similar to WhatsApp Web.
- Enables sending of text, images, documents, and broadcasts via RESTful API.
- Easily integrated with a clean and intuitive web interface.

DokCik – Document Automation App (Laravel 11 + MySQL)

github.com/yan043/apps_dokcik

- Automates the generation of Word and Excel documents dynamically.
- Flexible template system customizable to user needs.
- Seamlessly integrated via REST API for cross-system compatibility.
- · Lightweight admin panel for fast and user-friendly management.

Lentera – Field Service Management System (Laravel 11 + MySQL)

github.com/yan043/apps_lentera

- Simplifies order distribution and real-time technician monitoring.
- Complete features including technician dashboard, location tracking, and attendance.
- Supports inventory control and automated performance reporting.
- Structured interface to assist operations and helpdesk workflows effectively.